## **Transition Your 911 Fees**

HELP ENSURE A SMOOTH TRANSITION TO CHATCOMM

On October 3, 2011, the City of Dunwoody will officially join the cities of Sandy Springs and Johns Creek in their joint 9-1-1 center known as the Chattahoochee River 9-1-1 Authority or ChatComm.

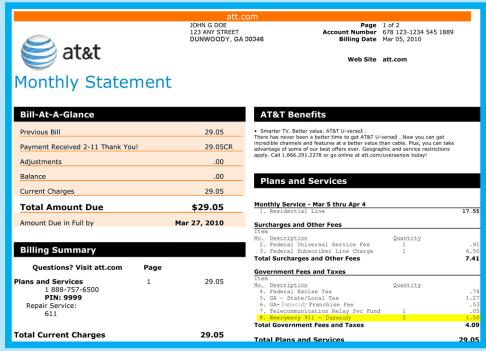


Residents and businesses are encouraged to assist with the transition by checking their phone bill to verify the transition of their 911 fees.

## **Check Your 911 Fees**

The State of Georgia gives cities the ability to assess a \$1.50 fee per phone line (landline, mobile, and VoIP) per month to assist with the funding of location-based technology to ensure that emergency responders are dispatched to the correct location. Dunwoody's participation in ChatComm is funded in part by those 911 fees.

Prior to the transition, all 911 fees collected from Dunwoody residents and businesses were remitted to DeKalb County as our 911 emergency service provider. Now that the City has joined ChatComm, the 911 fees should go directly to the City to continue paying for 911 services. However, many of the 911 fees being collected from Dunwoody residents and businesses are inadvertently still going to DeKalb.



inadvertently still going to Dekaib.				
ı		Invoice Number Account Number	Date Due Page	
ı		1234567890 123456789-00001	04/14/10 4 of 12	
	Summary for John Doe: 678-12	23-1234		
ı	Your Calling Plan	Charges		
	Nationwide Talk FS 700 (see pg 3)	Monthly Access Charges Nationwide Talk FS 700 03/20 – 04/19 Email & Web for SMARTPHONE 03/20 – 04/19		60.00 29.99
ı	Email & Web for SMARTPHONE		\$8	89.99
ı	\$29.99 monthly access charge Unlimited monthly kilobyte	Usage Charges		
ı	M2M National Unlimited	Voice Data		.00
ı	Unlimited monthly Mobile to Mobile			\$.40
ı	UNL Night & Weekend Min	Verizon Wireless' Surcharges		
ı	Unlimited monthly OFFPEAK	Fed Universal Service Charge		1.34
ı	•	Regulatory Charge		.07
ı		Administrative Charge		.92
ı			;	\$2.33
ı		Taxes, Governmental Surcharges and Fees		
ı		Dunwoody City E911 Fee		1.50
		GA State Sales Tax DeKalb Cnty Sales Tax		.89 .67
		Donais only Suice Fan		\$3.06
		Total Current Charges for 678-123-1234		95.78

Residents and businesses are encouraged to check their November telephone statement(s) to ensure that the fee(s) are being sent to Dunwoody. Dunwoody has contacted the telephone service providers in advance of the transition, but appreciates the help of our residents to provide for a smooth transition.

For more information about the transition and what you can do to help, please visit the City's website at www.dunwoodyga.gov and click on "911" from the Police Department's webpage.

